

IQA CONNECT — COMMUNITY GUIDELINES

Version: 1.0 **Effective:** 22 October 2025 **Contact:** iqa@quarry.com.au

1) Our goal

IQA Connect is a professional community for Australia’s quarrying sector. Keep it useful, respectful and safe for **all IQA Connect users** (members and non-members).

2) Do

- **Be professional and courteous** — debate ideas, not people.
- **Share practical, accurate and lawful information.**
- **Credit sources** and **disclose conflicts of interest** (e.g., vendor affiliation).
- **Protect confidentiality and safety.** Don’t share proprietary data, unsafe site details, or anything illegal.
- **Use your real profile** (name, organisation, job title) and keep it up to date.

3) Don’t

- Harass, bully, discriminate, or use hate speech.
- Post defamatory, misleading, pornographic or otherwise inappropriate content.
- Spam, mass-solicit, or repeatedly post off-topic content.
- Upload content you don’t own or have rights to share.

4) Vendors & commercial posts

Educational contributions are welcome if relevant and transparent. Overt promotion and job posts belong only in designated areas (where available) or require prior IQA approval. Always disclose commercial relationships.

5) Accuracy & responsibility

You are responsible for what you post. Where advice is shared, make clear when it is **general guidance** and not a substitute for site-specific professional or regulatory advice. Community posts do **not** represent the IQA’s official views.

6) App user directory & profile visibility

IQA Connect includes a LinkedIn-style **app user directory** visible to **logged-in IQA Connect users**. Your **name, organisation and job title** will appear in the directory and alongside your posts.

- If you wish to **opt out** of the app user directory, please email iqa@quarry.com.au

7) Direct messages & contact

Use direct messages professionally. Do not mass-message users or export contact details for marketing without consent. Respect user preferences.

8) Events, photos & media

We may capture photos/video at IQA events for promotional use. If you prefer not to be photographed, advise staff on the day or email iqa@quarry.com.au.

9) Safety & emergencies

IQA Connect isn't an emergency channel. For incidents or urgent risks, follow **your site's emergency procedures** and notify your employer/authorities as required.

10) Competition & commercially sensitive information

Do **not** share pricing, tenders/quotes, costs, production volumes/capacity, customer lists, market allocation, or future commercial strategy. Discussions must comply with the **Competition and Consumer Act 2010 (Cth)**.

11) Inclusion & respect

Zero tolerance for harassment, bullying, discrimination or hate speech. Use inclusive, professional language. Report issues to iqa@quarry.com.au.

12) Use of community content

Posts may be featured by IQA (e.g., in-app, website, newsletters, social) with attribution to the author. See the **Terms of Use** for details.

13) Reporting, moderation & appeals

Report issues in-app (where available) or via iqa@quarry.com.au (include screenshots/links).

Moderation ladder: nudge → hide/remove → temporary posting pause → suspension. Serious breaches (e.g., harassment, illegal content, safety risks) may lead to immediate suspension.

Service aim: reports reviewed within **2 business days**. If action is taken on your post/account, you may request a review via iqa@quarry.com.au within **14 days**.

14) Notifications

Manage push notifications in your device/app settings. IQA may send essential service messages (e.g., policy updates).

15) Changes

The IQA may update these Guidelines. The latest version will be available in the app and on the IQA website. Continued use after updates constitutes acceptance.